



## FACT SHEET

### YOUR RIGHTS AS A RESIDENT IN A HOME FOR THE AGED

Homes for the Aged provides room, board, and supervised personal care to individuals who are 60 years or older. The Office of Children and Adult Licensing is responsible for overseeing Homes for the Aged.

As a resident of a Home for the Aged in Michigan, you have the right to:

- receive appropriate care, regardless of race, religion, color, national origin, sex, age, disability, marital status, sexual preference, or source of payment
- have your personal and medical records kept confidential and receive a copy of records
- have privacy
- raise your concerns without fear or discrimination or reprisal
- receive and examine an explanation of your bill
- know who is responsible for and who is providing your direct care
- communicate and consult with an attorney, physician, or any other person of your choice
- send personal mail, and receive unopened mail the same day it is received
- meet with, and participate in, the activities of social, religious, and community groups, or to refuse to participate
- be free of mental or physical abuse, and from physical or chemical restraints
- communicate privately with persons of your choice
- keep your own clothes and possessions as space permits
- be informed of services available in the home and the related charges
- manage your own financial affairs

It is the responsibility of a home to make sure that each resident's needs are being continuously identified and met. At the time of admission the home must complete a **Resident Evaluation** form. This should be reexamined anytime there is a concern about a resident's care.

A HFA is required to have a written **grievance procedure** and must give you information about how to make a formal complaint to the administrator. If your concerns about your care or your rights cannot be resolved at the home, a complaint can be filed with the **Office of Children and Adult Licensing, Complaint Intake Unit**.

For more information please call our toll free number:

**1-866-485-9393**